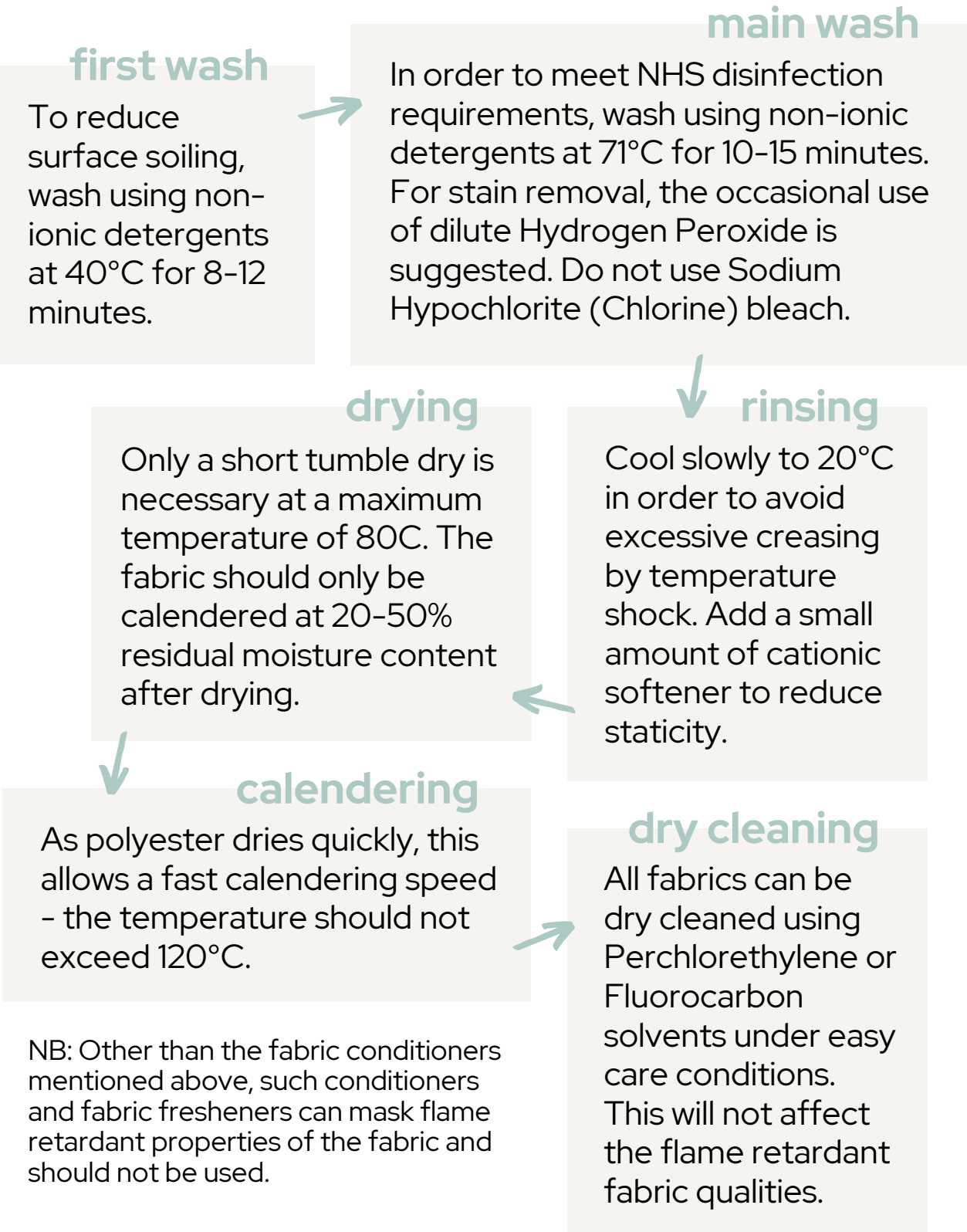


**The how-to
when washing**

*Do not overload the washing machine - with polycotton
best results are achieved with a 70% load by weight.*



Thank you for reading me
and for treating your
products with care.

Contact us

01603 664 900
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Distinctive interiors.

**Cleaning &
Laundering**

The Ultimate Guide

Furncare

Upholstery Cleaning Guide

Getting the most out of your upholstered product

Knowing how to clean your upholstered furniture safely is of the utmost importance in the care sector. Please ensure you read this guide in full before cleaning your items.*

*The Furncare warranty on your item will be invalid if these instructions are not followed.

The simple step for general stains



Wipe clean any spillages within 15 minutes of the incident. Most stains can be removed by simply wiping clean – chemicals are not normally required if a spillage or stain is attended to promptly.

Regular maintenance tips

Vacuum and clean with a damp microfibre cloth regularly to prevent build up of dust particles and soiling. Items can be steam cleaned in situ if required.



If using a cleaning product, ensure this is **patch tested** on a non-visible section of upholstery to verify suitability.

Clearing up spillages & stains



Spillages should initially be wiped away as much as possible with a **dry** microfibre cloth.

- Any residue can then be cleaned with a microfibre cloth made damp with **cold** water. No detergents should be required.
- For heavier soiling, including oil-based stains, a mild proprietary cleaner can be used. Be careful to ensure that all cleaning product residue is removed to maintain the efficiency of the stain repellent layer on the upholstery.
- When using alcohol and solvent-based cleaners or wipes containing strong cleaning agents, ensure to exercise extreme care on application, particularly to faux leather as repeated use on faux leather and vinyl's can cause them to crack.
- Bodily fluids should always be removed with cold water, and cleaned as above.
- Extreme soiling may be cleaned with a 5% Sodium Hypochlorite solution (bleach) if the upholstery is deemed suitable. Ensure that any cleaning product residue has been fully removed from the upholstery.
- Under no circumstances should you machine wash, fully immerse, dry clean or use solvent-based chemicals or stain removers.
- Poorly fixed clothing dyes, such as denim, will cause permanent staining.



Do not remove cushion covers and wash separately. This will destroy the waterproof layer within the upholstery.

Curtain & Soft Furnishings Laundering Guide



These instructions are only relevant for our most commonly supplied printed curtains – if your curtains are woven these instructions do not apply. **DO NOT** launder upholstered products, including removable seat cushions – please see opposite page for these items. Unsure if these instructions are relevant to your products? Contact the team on 01603 664 900.

Sorting your laundry

It is recommended that whites and coloured items are washed separately. FR polyester should not be washed with cottons as this would adversely affect the flame retardancy of the fabric through migrating cotton fibres.

General laundering tips

- ◆ Polyester in general doesn't need long, hard washes as any soiling tends to sit on surface fibres rather than in them.
- ◆ If the washing machine has a polyester setting, this will be sufficient! As polyester doesn't absorb water, there is a reduced need for long extraction times (spins).
- ◆ If you are setting the wash program by hand, we recommend using a two wash system followed by a short extraction time of approx. 3 minutes.
- ◆ If your washing machine allows you to select a spin speed, 500rpm will be adequate.

Fold this page over for a step-by-step guide on washing your curtains & soft furnishings

