

Furncare

Upholstery Cleaning and
Maintenance Guide

Hello!

We want you to get the most out of your new upholstered product. The below instructions provide you with a comprehensive guide to regularly cleaning and maintaining your new product.

If you require any further assistance, please speak to one of our advisors on 01603 664 900.

Please ensure you read the following instructions in full before cleaning this item.

Please note that the Furncare warranty on your item will be invalid if these instructions are not followed.

Most stains can be removed by simply wiping clean, chemicals are not normally required if a spillage or stain is attended to promptly. Ideally all spillages or stains should be cleaned within 15 minutes of the incident.

REGULAR MAINTENANCE

- Vacuum and clean with a damp microfibre cloth regularly to prevent build up of dust particles and soiling.
- Items can be steam cleaned in situ if required.

SPILLAGES AND STAINS

- Spillages should initially be wiped away as much as possible with a **dry** microfibre cloth.
- If required, any residue can then be cleaned with a microfibre cloth made damp with **cold** water. No detergents should be required.
- For heavier soiling, including oil based stains, a mild proprietary cleaner can be used. Be careful to ensure that all cleaning product residue is removed to maintain the efficiency of the stain repellent layer on the upholstery.
- If using a cleaning product, ensure this is patch tested on a non-visible section of upholstery to verify suitability.
- When using alcohol and solvent based cleaners or wipes containing strong cleaning agents, ensure to exercise extreme care on application, particularly to faux leather as repeated use on faux leather and vinyl's can cause them to crack.
- Bodily fluids should always be removed with cold water, and cleaned as above.
- Extreme soiling may be cleaned with a 5% Sodium Hypochlorite solution (bleach), ensuring that any cleaning product residue has been fully removed from the upholstery. *Before using bleach, be sure to check the particular upholstery is suitable for such treatment.
- Under no circumstances should you machine wash, fully immerse, dry clean or use solvent based chemicals or stain removers.
- **Do not remove the cushion covers and wash separately.** This will destroy the waterproof layer within the upholstery.
- Poorly fixed clothing dyes, such as denim, will cause permanent staining.

Thank you for reading me.

If you have any further questions or queries regarding the cleaning of your products, please do not hesitate to contact the team on 01603 664 900.

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